

# Create SPEs

Strategy	Implemented	Continues	Not Addressed
SPEs established in 4 areas of State	X SPEs not a Medicaid provider	X	
Perform a range of activities Information & Assistance Option Counseling Level of Care Determinations (pre-admission screening NF Transitions Assist with financial eligibility applications Develop preliminary Support plans Participate in NF Closures Conduct Follow up	X Services available at no cost. Private pay fee structure under construction for Option Counseling, May 2009	X	
SPEs have trained staff, secure access to bilingual & culturally competent staff & interpreters	X	X	
SPEs have consumers on governing boards & consumer advisory boards OLTCSS SPE field reps visiting board and CAB meetings currently	X	X	
SPEs incorporated PCP into all service functions	X	X	
Streamline LOCD process, working on improving LOCD tools & process in on-going LOCD workgroup	X SPE assessment system & process developed with standard functional screen	X	Waiver case management
Streamline MA financial eligibility application process, electronic application	X	X	Electronic application
SPEs assure Medicaid Fair Hearing through LOCD system	X	X	
SPEs are LTC resource for communities including caregivers	X on-going collaboration with community partners	X	Caregiver assessment
Formal agreement established with community partners, NFs	X	X	Few with hospitals
SPEs conduct community outreach to explain SPE functions & benefits	X	X	

Providers are required to inform consumers of SPE agency due to LOCD screen for Medicaid reimbursement purposes	X	X	
Standardized tools developed & shared among SPE sites, standardized data collection	X	X	
SPEs use an electronic database with a resource data base of services available in the regions, tracks participant encounters from assessment, through planning & follow up	X	X	
Two SPE evaluations were conducted, preliminary reports submitted to MDCH, being vetted by the dept, address whether SPEs are achieving the anticipated results	X – preliminary evaluation data used in discussion with sites regarding performance	X	
State & local Quality assurance monitoring is being conducted	X	X	
Implementing QM function, emphasizing, but not limited to measures of consumer satisfaction	X	X	